



Government of Jammu and Kashmir  
Estate Department, Civil Secretariat  
Srinagar  
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No:PS/DE/2016/421-38  
Dated: 17.10.2016

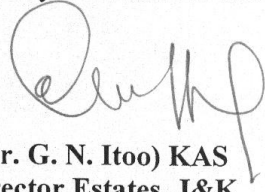
**CIRCULAR**

**Subject: Redressal of the Grievances of the Move employees.**

In order to ensure prompt response and redressal of the problems / queries of the employees who are moving from Srinagar to Jammu with the ensuing Darbar Move 2016, the Estates Department has established Special Grievances Cells. The details are given below:-

Direction Office Civil Secretariat Jammu: <b>Help Line No: 0191-2549258</b> Contact persons: <b>Mr. Daljeet 9419422696 Mr. Sajad 9419943962</b>	Deputy Director Estates Jammu: <b>Help Line No: 18001807013 0191-2543226</b> Contact persons: <b>Mr Raman 9419241970 Mr.Ravinder 9419221558</b>	Executive Engineer Estates Division Jammu: <b>Help Line No. 0191-2547345</b> Contact persons: <b>East: Mr. Yeshpaul 9086150936</b> CM House, Ahata Amar Singh, Kachichawni, Ved Mandir, Topsharkhania, Janipur, Sarwal, Rehari Staff Quarters. <b>West: Mr Ashok 9419354818</b> Gandhi Nagar, Channi Himmat, Panama chowk, Company Bagh, Ghulami bagh, Talab Tillo, Roopnagar, Old & New BC. Rehari Nalla, Govt. Qtrs Meen Sarkar, Bari Brahmna
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It is impressed upon all the officers / officials associated with above Grievance Cells that they will ensure proper receipt of the queries / grievances and pass on the same to the concerned for prompt redressal with follow up action on daily basis to the Personal Section of Director Estates. Besides this, the Personal Section of the Director Estates shall also be responsible for over-all monitoring of the functioning of the Grievances Cells. (Contact No: Mr Nazir Ahmad Bhat, Pvt. Secretary 9419209225 and Mr Javid Ahmad Dar Personal Assistant 9797134797).

  
**(Dr. G. N. Itoo) KAS**  
**Director Estates, J&K**

Copy to:

1. Secretary to Government, General Administration Department with the request to issue instructions that this circular may be uploaded on the GAD Website for the benefit of Move employees.
2. Pvt. Secretary to Prpl.Secy. to HCM for information of Principal Secretary to Hon'ble Chief Minister.
3. Pvt. Secy to Chief Secretary for information of worthy Chief Secretary, J&K.
4. Deputy Director Estates Jammu.
5. Executive Engineer Estates Division Jammu.
6. President, J&K, Non-Gazetted Employees Union Civil Secretariat, Srinagar.
7. President, J&K Lower Grade Employees Union Civil Secretariat Srinagar.
8. I/C Website.